



Community Pharmacy Innovation in Quality (CPIQ) Awards

Announcing the CPIQ Awards

The Pharmacy Quality Alliance (PQA) and the Community Pharmacy Foundation (CPF) are pleased to announce the Community Pharmacy Innovation in Quality (CPIQ) Awards to celebrate innovations in community pharmacy practice that promote improvements in quality of care, medication optimization, and patient outcomes. The award presentation will be at the PQA Annual Meeting, May 13-15, 2020 in Baltimore, MD.

Award Categories

There are two award categories:

- **Individual:** Recognizes an individual whose pioneering contributions to community pharmacy practice demonstrate improved patient outcomes through quality of care and medication optimization.
- **Pharmacy:** Recognizes a community pharmacy, which in collaboration with external partners has developed innovative programs resulting in improved in quality of care, medication optimization, and patient outcomes.

Applicants may nominate themselves or others through the online submission system starting December 9th, 2019. Submission Deadline: January 31st, 2020 at 11:59 pm PST.

Timeline

Action Steps	Dates
Nominations are accepted via the online submission system.	Dec 9, 2019 – Jan 31, 2020
PQA notifies the award winner for each category.	April 2020
Awards are presented at the PQA Annual Meeting in Baltimore, MD.	May 13 -15, 2020

Eligibility and Nomination Process

PQA membership is not required for nomination or selection. Applicants may nominate themselves or others through an online submission system (December 9, 2019 through January 31, 2020).

Nomination Category

- Individual.
- Pharmacy.

Contact Information

- Applicant name, credentials, title, organization, address, email, phone number.
- Nominator information, if applicable, and relationship to applicant.

Nomination Narrative

- Keeping in mind the criteria and priority areas for this award, please respond to the following question relevant to the nomination category:
 - **Individual**¹: Please describe how this individual's pioneering contributions to community pharmacy practice demonstrate improved patient outcomes through quality of care and medication optimization.
 - **Pharmacy**²: Please describe how this community pharmacy, in collaboration with external partners, has developed innovative programs resulting in improved in quality of care, medication optimization, and patient outcomes.

Letters of Support

- Upload maximum of 2 letters of support not affiliated with the submitting organization.

Acknowledgement

- All awardees must agree to publishing a summary of their innovative quality improvement strategy to foster sharing of best practices and encourage further innovation.

¹ An eligible individual is:

Person that works for or with a community-based practice defined as community pharmacies, ambulatory care clinics, physician offices, free clinics, federally qualified health centers, employer-based clinics, assisted-living facilities, hospice, home care, and adult/pediatric hospitals with outpatient pharmacies/clinics. Adapted from the guidance document for the accreditation of PGY-1 Community Based programs. ASHP and APhA. <https://www.pharmacist.com/sites/default/files/files/ASO-PGY1-Community-based-Standard-Guidance-COC-Approved-April-2017-V1.pdf>

² An eligible pharmacy is:

An independent pharmacy, a supermarket pharmacy, a chain pharmacy, a mass merchandiser pharmacy, a charitable pharmacy, or a not-for-profit pharmacy having a state license to dispense medications to the general public at retail prices as a pharmacy. Adapted from US Legal. <https://definitions.uslegal.com/r/retail-community-pharmacy/>

Review and Selection

Nominations will be evaluated by reviewers identified from PQA's membership and the Community Pharmacy Foundation for review by the CPIQ Award Committee. The committee consists of PQA and CPF members, and past awardees who will vote by the committee to determine the award winner in each category. Nominations will be reviewed based on the following criteria and priority areas:

Criteria

- **Clarity:** Please provide a brief synopsis of the primary innovation for consideration. This service should have been implemented within the past 5 years. (500 words)
- **Innovation:** Degree of novelty, departing from the traditional community pharmacy practice models. (Required criterion; 750 words).
 - Describe how the innovation above is different from traditional community pharmacy practice
 - Describe how this service advanced community pharmacy/ healthcare quality
 - Discuss the other stakeholders engaged for this service
- **Measurement:** Impact of the innovative programs, practices, or interventions **on** quality of care, medication optimization, or patient outcomes is demonstrated with quality metrics. (Required criterion; 500).
 - For the primary innovation/service, (1) List the quality measures impacted/key performance indicators used and (2) Describe the degree of change/impact for the items above
 - Describe any continuous quality improvement conducted on this service
- **Replicability & Scalability:** Consideration may be given to the replicability or the scalability of the innovation (200).
 - What barriers would another pharmacy have to implement this service?
- **Reach:** Consideration may be given to the number of patients, pharmacists, and pharmacies impacted (200).
 - What percent of the pharmacy's eligible patients use the service?
- **Priority Area:** Additional consideration may be given when impacting the care in priority areas (100).
 - Does the innovation impact the: Quadruple Aim, quality/patient care gaps, or vulnerable populations?

Priority Areas

- Quadruple Aim³ (improving the experience of care, improving the health of populations, reducing the per capita cost of health care, and employee satisfaction).
- Addresses quality and/or patient care gaps; focused on priority areas where evidence is highest that interventions or measurement can have a positive impact.
- Vulnerable populations (e.g., low income or uninsured population).

Awards and Award Presentation

- **Awardee Notification:** In April 2020, PQA will contact the award winner(s) and invite them to attend the award presentation ceremony at the PQA Annual Meeting in May 2020. Awardees will be asked to refrain from publicly communicating the award status until after the official announcement at the PQA Annual Meeting.
- **PQA Annual Meeting Attendance:** Awardees are expected to attend the PQA 2020 Annual Meeting. Registration is complimentary.
- **Awardee Travel Expenses:** Awardees will make their own travel arrangements to attend the PQA Annual meeting. Reimbursement will be issued to awardees for travel expenses after the meeting and receipt of a PQA provided Expense Report and original receipts. PQA will reimburse for travel expenses within the following parameters:
 - One night of lodging at the PQA contracted guest room rate plus applicable taxes.
 - Air/Rail Travel: Round-trip coach class air/rail booked as soon as possible. Fares greater than \$600 will need to be pre-approved by PQA prior to purchase.
 - Ground Transportation: Reasonable commercial transportation, terminal parking, tolls and/or personal automobile mileage at the IRS standard mileage rate.
- **Award Presentation and Announcement:** The awards will be announced and presented at the PQA 2020 Annual Meeting in Baltimore, May 13-15, 2020. Awardee identifications will be embargoed and will not be officially announced until they are presented at the meeting.
- **PQA Quality Forum Series:** Winners will be encouraged to present innovations during a PQA Quality Forum, a regular, recurring webinar series on healthcare quality topics with a focus on medication use and medication services.

For questions regarding the CPIQ Awards, please contact
PQA at Awards@PQAalliance.org.

³ Bodenheimer T, Sinsky C. From Triple to Quadruple Aim: Care of the Patient Requires Care of the Provider. Ann Fam Med November/December 2014 vol. 12 no. 6 573-576. Accessed November 29th, 2018. Available at <http://www.annfammed.org/content/12/6/573.full.pdf+html>