



Social Determinants of Health Forum: Exploring Medication Access & Quality November 14-15, 2018 | Westin Alexandria | Alexandria, VA

Wednesday, November 14

1:00-1:15 p.m.	Welcome Remarks Laura Cranston, RPh, Chief Executive Officer, Pharmacy Quality Alliance
1:15-2:15 p.m.	 Keynote: The True Fall & Harvest of the Haves & Have Nots: A Social Determinants of Heath Perspective Renaisa Anthony, MD, MPH, Physician & Founder, W3CProductions Session Objectives: Explain social factors that influence health. Describe challenges, opportunities, and a future vision for health equity. Discuss the role of the health care system and quality measurement in addressing social determinants.
2:15-2:45 p.m.	 My Zip Code and Me: When Social Determinants Get Personal Amina Abubakar, PharmD, Owner, Rx Clinic Pharmacy Faye Marshall, Patient and Patient Advocate Del Price, Patient Advocate and Caregiver Session Objectives:

- Describe the personal impact of social determinants in navigating the healthcare system.
- Discuss the role of the healthcare system in addressing social determinants by sharing personal experiences/interactions.
- Discuss solutions to overcome these challenges, and what the healthcare system can do to help address those challenges.

2:45-3:00 p.m. **Break & Exhibits**

3:00-3:45 p.m. General Session: What's the ROI? Bold Goals, Better Outcomes

Speaker: Amit Parulekar, MS, MBA, Corporate Strategy Lead, Office of Population Health, Humana

Session Objectives:

- Describe the role of disparate data in addressing SDOH.
- Identify challenges to tackling SDOH.
- Discuss the ROI of targeted interventions around SDOH.

3:45-4:45 p.m. **Discussion Panel**

Tom Hubbard, Vice President, Policy Research, NEHI-Network for Excellence in *Health Innovation* (moderator)

- Arti Bhavsar, PharmD, Senior Director, Care Management and Patient Engagement, IBM Watson Health
- R.Shawn Martin, Senior Vice President, Advocacy, Practice Advancement and Policy, American Academy of Family Physicians
- Jeff Newell, RPh, Chief Executive Officer, Pharmacy Quality Solutions
- Derek Robinson, MD, MBA, Vice President & Chief Medical Officer, Blue Cross and Blue Shield of Illinois
- Will Shrank, MD, MHSH, Chief Medical Officer, UPMC Health Plan

4:45-6:00 p.m. Networking Reception

Thursday, November 15

6:00-7:00 a.m.	Fun Run/Walk
8:00-8:45 a.m.	Continental Breakfast
8:45-9:15 a.m.	 General Session: A Conceptual Framework of the Patient Medication Access Journey and Quality Measurement Speaker: Matthew Pickering, PharmD, RPh, Director, Research & Quality Strategies, Pharmacy Quality Alliance Session Objectives: Explain the patient medication access journey. Identify common barriers across various points in the patient journey. Discuss how the conceptual framework can be used to inform gaps in medication access. Describe the utility of the framework to inform quality measurement and to identify opportunities for improving medication access.
9:15-10:00 a.m.	 Discussion Panel Matthew Pickering, PharmD, RPh, Director, Research & Quality Strategies, Pharmacy Quality Alliance (moderator) Hilary Campbell, PharmD, JD, Research Associate, Duke-Margolis Center for Health Policy Kathryn Derose, PhD, MPH, Senior Policy Researcher, RAND Corporation Alicia De Stefano, MS, RN, Independent Consultant Nicolette Mehas, PharmD, Director, Quality Measurement, National Quality Forum Mitzi Wasik, PharmD, Senior Director, Patient Safety and Quality, Aetna
10:00-10:15 a.m.	Break
10:15-11:00 a.m.	Keynote: How Do We Measure a State of Equitable Opportunity?

Philip Alberti, PhD, Senior Director, Health Equity Research and Policy, Association of

American Medical Colleges





Session Objectives:

- Define equity and highlight the difference between inequity and disparity.
- Discuss strategies that promote equitable opportunities.
- Describe the importance of engaging communities and patients to address inequities.

11:00-11:50 a.m.

Beyond Risk Adjustment: The Role of Quality Measurement in Improving Access and Reducing Disparities

Session Objectives:

- Discuss the utility of risk adjustment within quality measurement.
- Discuss how patient-centric measure development can impact health disparities.
- Describe how quality measures can improve healthcare access and equity.

Discussion Panel

- David Nash, MD, MBA, Dean, Jefferson College of Population Health (moderator)
- Erin Benson, MA, MBA, Director, Market Planning, LexisNexis Health Care
- John Bernot, MD, Vice President, Quality Measurement Initiatives, National Quality Forum
- Keri Christensen, Director, *Research Innovation, National Committee for Quality Assurance*
- Eric Gascho, Vice President, Policy and Government Affairs, National Health Council

11:50 a.m.-12:00

Closing Remarks

p.m.

Matthew Pickering, PharmD, RPh, *Director, Research & Quality Strategies, Pharmacy Quality Alliance*

12:00 p.m.

Adjournment

The forum is made possible by the generous support of:



