



2020 PQA Annual Meeting – Online
PRELIMINARY AGENDA

The [2020 PQA Annual Meeting](#) takes place entirely online, May 13-15, through five 90-minute sessions. We also have five 1-hour sessions every Thursday from May 28-June 25 featuring additional content, including our Innovation Theaters. Our poster sessions are available to registrants as a pre-meeting activity on May 6 and 7. All meeting sessions will be recorded and available to registrants on demand after the meeting. There is no registration cost for PQA members.

PQA Annual Meeting Poster Session – A Pre-Meeting Event		
Wednesday, May 6, 2020		
1:00pm	2:00pm	Virtual Poster Session I
Thursday, May 7, 2020		
5:00pm	6:00pm	Virtual Poster Session II

PQA Annual Meeting -- Online		
Wednesday, May 13, 2020		
11:00 am	12:30 pm	<p>Session I – Opening General Session and Educational Sessions</p> <ul style="list-style-type: none"> • General Session: State of the Alliance and the Business Impact of COVID-19 (Session Code: WGS1) <ul style="list-style-type: none"> ○ PQA CEO Laura Cranston will provide the <i>State of the Alliance</i> and lead a fireside chat on the impact of COVID-19 on care delivery and the businesses of PQA’s members. ○ Laura Cranston, RPh <ul style="list-style-type: none"> ▪ CEO, Pharmacy Quality Alliance ○ Bruce Japsen <ul style="list-style-type: none"> ▪ Senior Contributor, Health Care, Forbes ○ Benjamin McNabb, PharmD <ul style="list-style-type: none"> ▪ Owner and Pharmacist, Love Oak Pharmacy • Tackling Social Determinants of Health by Leveraging Community Pharmacies in a National, Scalable Model (Session Code: W1-B2F) <ul style="list-style-type: none"> ○ Where should you even begin to tackle the complex issue of social determinants of health (SDOH)? Come to this session to learn how community pharmacists are being leveraged, in a scalable way to collect patient-level SDOH information. We will discuss the success and barriers, plus how to incorporate the data to ultimately improve patient outcomes. ○ Dani Markus, PharmD, MBA <ul style="list-style-type: none"> ▪ Vice President of Quality, OutcomesMTM ○ Sarah Dean, PharmD, MPH <ul style="list-style-type: none"> ▪ Clinical Program Lead, Quality Network, Humana

12:30 pm	1:30 pm	Break
1:30 pm	3:00 pm	<p>Session II – Educational Sessions</p> <ul style="list-style-type: none"> • Blending Pay-for-Performance and Implementation Science to Catalyze Medication Management Service Delivery, Improve Health and Produce Value (Session Code: W2-B1A) <ul style="list-style-type: none"> ○ This presentation will describe a partnership between a health plan, a pharmacy practitioner network, academic institutions and a transformation consulting organization designed to accelerate adoption of medication management services by pharmacists and deliver value to the health plan and provider organizations. ○ Dan Rehrauer, PharmD <ul style="list-style-type: none"> ▪ Senior Manager, MTM Program and Community Pharmacy Partnerships, HealthPartners ○ Carrie Blanchard, PharmD, MPH <ul style="list-style-type: none"> ▪ Research Assistant Professor, UNC Eshelman School of Pharmacy ○ Todd Sorensen, PharmD <ul style="list-style-type: none"> ▪ Professor and Associate Dean for Strategic Initiatives and Innovation, University of Minnesota College of Pharmacy • The Aftermath: How One Employer is Using Data to Address the Opioid Crisis Among its Employees (Session Code: W3-Q2F) <ul style="list-style-type: none"> ○ Opioid abuse costs employers \$15,000 per patient annually. This session will detail how one employer is using the rich resource of claims data to understand conditions that may lead to opioid dependence. The speakers will show how this data can be used to identify the most frequent conditions for which opioids are prescribed. The speakers will also demonstrate how costs decline when employees move from opioid dependence to remission. Finally, they will address the benefits of using PQA opioid quality measures to identify members at early risk of dependence and how to use data to manage patients with chronic dependence. ○ Jaime Jenkins, MBA, PhD <ul style="list-style-type: none"> ▪ Senior Program Manager, Client Services, Cotiviti ○ Jennifer Ach, PT, MHA <ul style="list-style-type: none"> ▪ Director, Clinical Metrics and Compliance, Cotiviti • Improving Quality for Rural Communities At-Risk for Opioid Abuse and Addiction: A Panel Discussion with the Rural Carrier Benefit Plan (Session Code: W4-B1C) <ul style="list-style-type: none"> ○ Healthcare organizations serving rural communities face challenges with addressing the opioid crisis and ensuring access to seamless, high quality care. The panel will discuss the quality measure landscape and identify actionable strategies that health plans and providers accountable for care can leverage to improve outcomes for rural communities. ○ Cameron Deml <ul style="list-style-type: none"> ▪ Director of Insurance Programs, National Rural Letter Carriers' Association ○ Donna Dugan, PhD, MS <ul style="list-style-type: none"> ▪ Vice President, Discern Health

		<ul style="list-style-type: none"> ○ Ted Borgstadt <ul style="list-style-type: none"> ▪ CEO and Co-Founder, TrestleTree, LLC
Thursday, May 14, 2020		
11:00 am	12:30 pm	<p>Session III – Educational Sessions and Member On-Line Networking Preview</p> <ul style="list-style-type: none"> • Introducing PQA’s eCommunity Forum (Session Code: TEC) <ul style="list-style-type: none"> ○ John A. Galdo (Jake), PharmD, MBA, BCPS, BCGP (Moderator) <ul style="list-style-type: none"> ▪ Director, Education and Program Development, Pharmacy Quality Alliance • Annual PQS Trend Report in Pharmacy Quality (Session Code: T1) <ul style="list-style-type: none"> ○ How do consumers perceive the role of community pharmacists today versus the future? Are consumers increasing their level of comfort with receiving various tests and services at pharmacies, including potential testing and treatment for COVID-19? This session will cover trends in the Consumer Survey portion of the Annual PQS Trend Report in Pharmacy Quality representing responses from nearly 1,000 consumers and the actions community pharmacies may take in response to their changing behavior. ○ Todd Sega, PharmD <ul style="list-style-type: none"> ▪ Senior Vice President, Development and Strategy, Pharmacy Quality Solutions • Exploring Drivers of Community Pharmacy-Level Performance on Adherence Measures (Session Code: T2-B1B) <ul style="list-style-type: none"> ○ Drivers of community pharmacy-level quality remain elusive. Little understanding exists as to factors which lead to better or worse community pharmacy performance on adherence. This session presents a series of studies exploring drivers of community pharmacy-level adherence scores and generates questions for further research and discussion. ○ Ben Urick, PharmD, PhD <ul style="list-style-type: none"> ▪ Research Assistant Professor, UNC Eshelman School of Pharmacy ○ Joel Farley, PhD <ul style="list-style-type: none"> ▪ Professor, University of Minnesota College of Pharmacy ○ Monali Bhosle, PhD <ul style="list-style-type: none"> ▪ Director, Pharmacy Advanced Analytics, CPESN USA, Community Care of NC • Population Health Management: Evaluation of MTP Category Framework in an AI Driven Value-Based Care Model (Session Code: T3-Q2E) <ul style="list-style-type: none"> ○ Medication management is a complex but vital component of population health management. An ecosystem delivering real time data allows for meaningful care coordination, patient engagement, and timely medication interventions. Pharmacist led medication management service utilizes MTP category framework tool to track medication related issues. ○ Klodiana Myftari, PharmD, BCACP <ul style="list-style-type: none"> ▪ Assistant Professor of Pharmacy Practice, Midwestern University

		<ul style="list-style-type: none"> ○ Vidya Chakravarthy, MS-HSM <ul style="list-style-type: none"> ▪ Director of Population Health, Rush University Medical Center
12:30 pm	1:30 pm	Break
1:30 pm	3:00 pm	<p>Session IV – General Session, PQA Quality Awards Recognition Program and Educational Sessions</p> <ul style="list-style-type: none"> • General Session: The Impact of COVID-19 on Quality (Session Code: TGS-2) <ul style="list-style-type: none"> ○ PQA members are prioritizing care and shifting resources to address COVID-19. This session will discuss current efforts, opportunities to close quality gaps in the second half of the year, and approaches to measuring quality for 2020. We'll explore long-term ideas for measuring and rewarding quality care during viral outbreaks and other disruptions to care. ○ Laura Cranston, RPh <ul style="list-style-type: none"> ▪ CEO, Pharmacy Quality Alliance ○ Susan Cantrell, RPh, CAE <ul style="list-style-type: none"> ▪ Chief Executive Officer, Academy of Managed Care Pharmacy ○ Ceci Connolly <ul style="list-style-type: none"> ▪ President & CEO, Alliance of Community Health Plans • PQA Annual Awards Recognition Program (Session Code: AW) Sponsored by Walgreens <ul style="list-style-type: none"> ○ Excellence in Quality and Quality Improvement Awards ○ Healthcare Quality Innovation Challenge – sponsored by Pharmacy Quality Solutions ○ Community Pharmacy Innovation in Quality (CPIQ) Awards – presented by PQA and the Community Pharmacy Foundation ○ Annual Meeting Poster Session Awards • Turning Headwinds to Tailwinds: Leveraging Partnerships in a Rapidly Changing Environment to Deliver Omnichannel Programs that Deliver Higher Quality Ratings (Session Code: T4-B2E) <ul style="list-style-type: none"> ○ Looking to enhance patient outcomes and reduce overall healthcare spend? At this session you will learn how to leverage physical pharmacy locations, digital programs, advanced analytics, industry partnerships and high-touch personal outreach to bring better care to the patients who need it most. ○ Mike Umbleby, RPh <ul style="list-style-type: none"> ▪ Vice President, Clinical Performance, Walgreens Co. ○ Dorothy (Chrzaszcz) Loy, PharmD, MBA <ul style="list-style-type: none"> ▪ Director of Clinical Performance Strategy, Walgreens Co.
Friday, May 15, 2020		
11:00 am	12:45 pm	<p>Session V – General Session, Educational Sessions, and Closing Remarks</p> <ul style="list-style-type: none"> • General Session: The Patient Perspective in Healthcare Quality (Session Code: FGS-3) <ul style="list-style-type: none"> ○ The patient perspective is critical in delivering care, achieving outcomes and measuring what matters to patients. This session discusses the unique value patients bring to measuring, reporting, and comparing healthcare outcomes – and how they should be meaningfully involved throughout the process.

		<ul style="list-style-type: none"> ○ John A. Galdo (Jake), PharmD, MBA, BCPS, BCGP (Moderator) <ul style="list-style-type: none"> ▪ Director, Education and Program Development, Pharmacy Quality Alliance ○ Suzanne Schrandt, JD <ul style="list-style-type: none"> ▪ CEO, & Chief Patient Advocate, ExPPect ○ Katherine Capperella <ul style="list-style-type: none"> ▪ Global Head Patient Engagement Leader, Janssen <ul style="list-style-type: none"> ● Impact of a Pharmacy Benefit Manager (PBM) Clinical Program on Behavioral Health Medication Management in Children and Adolescents (Session Code: F1-Q1C) <ul style="list-style-type: none"> ○ The use of antipsychotic medications in children and adolescents has increased significantly in recent decades. Antipsychotic medications can increase the risk of developing serious health concerns, including metabolic syndrome which can lead to poor cardio-metabolic outcomes in adulthood. These populations have a high likelihood of multiple medication-related problems and would benefit from a pharmacist-led drug therapy management program. This session will showcase how a PBM clinical pharmacist can impact behavioral health medication management in children and adolescents. ○ Jenny Cheung, PharmD, BCACP <ul style="list-style-type: none"> ▪ Clinical Pharmacist, PerformRx ○ Binal Patel, MPharm, BCGP <ul style="list-style-type: none"> ▪ Director, Clinical Outcomes, PerformRx ● Quality Measurement in Screening and Management of Osteoporosis Among Older Adults (Session Code: F2-Q1B) <ul style="list-style-type: none"> ○ Existing HEDIS measures in osteoporosis care for older adults have low performance scores, a lack of critical evidence, and do not capture all necessary subgroups such as men and those with risk factors. This session will introduce treatment guidelines, quality measures, present results from Medicare data, and make recommendations for the future. ○ Sujith Ramachandran, PhD <ul style="list-style-type: none"> ▪ Assistant Professor, University of Mississippi School of Pharmacy ○ Yiqiao Zhang, MS <ul style="list-style-type: none"> ▪ Graduate Research Assistant, University of Mississippi School of Pharmacy ● Closing Remarks (FGS-4) <ul style="list-style-type: none"> ○ Laura Cranston, RPh <ul style="list-style-type: none"> ▪ CEO, Pharmacy Quality Alliance
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PQA Annual Meeting – Additional Educational Sessions		
Thursday, May 28, 2020		
1:00pm	2:00pm	Innovation Theater and Educational Session <ul style="list-style-type: none"> ● Innovation Theater (a commercial showcase of an organization’s innovations, technology, services or research)

		<ul style="list-style-type: none"> • Quality Measure Gaps in Opioids and Opioid Use Disorder (Session Code: IT-Q1A) <ul style="list-style-type: none"> ○ The 2018 SUPPORT Act called for the creation of an Opioid Technical Expert Panel (TEP) to address quality measurement gaps for opioids in federal programs. This session will review opportunities for opioid measure development and implementation in federal programs based on the findings of this National Quality Forum TEP. ○ Samuel Stolpe, PharmD, MPH <ul style="list-style-type: none"> ▪ Senior Director, National Quality Forum
Thursday, June 4, 2020		
1:00pm	2:00pm	Innovation Theater and Educational Session <ul style="list-style-type: none"> • Innovation Theater (a commercial showcase of an organization’s innovations, technology, services or research) • Impact and Efficacy of a Medication Price Transparency Tool (Session Code: IT-Q2G) <ul style="list-style-type: none"> ○ In order to truly improve medication adherence, patients need to have a voice and be included at the point of prescribing. Cost is a significant factor in medication non-adherence. Our institution has analyzed the impact of a real-time prescription benefit tool on patient costs, prescription abandonment, and prescriber workflows. ○ Jessica W. Merrey, PharmD, MBA <ul style="list-style-type: none"> ▪ Clinical Pharmacy Specialist, The Johns Hopkins Hospital ○ Akintunde Akinseye, MSPH <ul style="list-style-type: none"> ▪ Student, Johns Hopkins School of Medicine Division of Health Science Informatics
Thursday, June 11, 2020		
1:00pm	2:00pm	Innovation Theater and Educational Session <ul style="list-style-type: none"> • Innovation Theater (a commercial showcase of an organization’s innovations, technology, services or research) • Virginia Center for Health Innovation <ul style="list-style-type: none"> ○ The Virginia Center for Health Innovation is a public-private partnership founded to accelerate the adoption of value-driven models of wellness and healthcare. Learn from Beth Bortz how VCHI is tracking and improving quality throughout the state. ○ Beth Bortz, MPP <ul style="list-style-type: none"> ▪ President, CEO, Virginia Center for Health Innovation
Thursday, June 18, 2020		
1:00pm	2:00pm	Innovation Theater and Educational Session <ul style="list-style-type: none"> • Innovation Theater (a commercial showcase of an organization’s innovations, technology, services or research) • Community Pharmacy Innovation in Quality (CPIQ) Awards <ul style="list-style-type: none"> ○ Educational presentation by the 2020 CPIQ Award recipient in the community pharmacy category. (Recipient will be announced May 14.)
Thursday, June 25, 2020		
1:00pm	2:00pm	Innovation Theater and Educational Session



		<ul style="list-style-type: none"> • Innovation Theater (a commercial showcase of an organization’s innovations, technology, services or research) • Community Pharmacy Innovation in Quality (CPIQ) Awards <ul style="list-style-type: none"> ○ Educational presentation by the 2020 CPIQ Award recipient in the individual category. (Recipient will be announced May 14.)
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All times Eastern. Visit pqaalliance.org/pqa20 for more information and registration.