



## PQA Leadership Summit Agenda

November 20-21, 2019 – *Renaissance Capital View Hotel, Arlington, Va.*

*The 2019 PQA Leadership Summit will be preceded by  
 “Caring for the Whole Patient: Leveraging Pharmacists to Address Social Determinants of Health.”  
 This PQA forum takes place November 19-20 at the same location.*

### Tuesday, November 19

1:00pm – 5:00pm “Caring for the Whole Patient: Leveraging Pharmacists to Address Social Determinants of Health” – A PQA Forum on Best Practices and Scalable Solutions (Day 1)

### Wednesday, November 20

8:00am – 12:00pm PQA Board of Directors Meeting (By Invitation)

8:00am – 12:00pm “Caring for the Whole Patient: Leveraging Pharmacists to Address Social Determinants of Health” – A PQA Forum on Best Practices and Scalable Solutions (Day 2)

1:00 pm – 1:15 pm **PQA Leadership Summit Kickoff & State of the Alliance | Salons 1-4**  
**Laura Cranston**, Chief Executive Officer, PQA

1:15 pm – 2:15 pm **Panel Session: Setting the Stage for Collaborating to Address National Health Concerns | Salons 1-4**

Moderator: **Cliff Goodman**, Senior VP, The Lewin Group

- **Access to Care**  
**Angela Hagan**, Associate Director, Population Health Strategy, Humana
- **Interoperability and Quality**  
**Reid Kiser**, Founder, President & CEO, Kiser Healthcare Solutions
- **Opioid Use Disorder**  
**Samantha Arsenault**, Vice President, National Treatment Quality Initiatives, Shatterproof
- **Value-based Models**  
**Laura Hungiville**, Senior Vice President and Chief Pharmacy Officer, WellCare Health Plans, Inc.

2:15 pm – 2:30 pm

**PQA's Active Learning Approach to Tracks & Workgroups | Salons 1-4**  
Jake Galdo, Director, Education and Program Development, PQA

**Session Leaders:**

- **Access to Care Track**  
Nicole Pezzino, Director, Community Outreach Pharmacy Practice, Wilkes University
- **Interoperability and Quality Track**  
Mary Ann Kliethermes, Adjunct Professor (Retired), Midwestern University Chicago College of Pharmacy
- **Opioid Use Disorder Track**  
Ben Aronson, Assistant Professor of Social and Administrative Pharmacy, Ohio Northern University Raabe College of Pharmacy
- **Value-based Models Track**  
Ben Urick, Research Assistant Professor, Center for Medication Optimization through Practice and Policy, UNC Eshelman School of Pharmacy

2:30 pm – 2:45 pm

**Networking Break and Transition**

2:45 pm – 3:45 pm

**Workgroup Session 1: CONVENING**

**Format:** Give and Take: Request and Receive Partnership Opportunities

**Description:** Individuals share a request with other workgroup participants to help address a business need in this area of health care.

- **Access to Care Track | Studio D**
- **Interoperability and Quality Track | Studio E**
- **Opioid Use Disorder Track | Studio C**
- **Value-based Models Track | Studio B**

3:45 pm – 4:15 pm

**Networking Break - Sponsored by Rite Aid**

4:15 pm – 5:15 pm

**Workgroup Session 2: MEASURE DEVELOPMENT**

**Format:** Rapid Fire Collaboration

**Description:** Workgroup participants are divided into teams and sit at a table. Each table will have a specific question about quality measurement in this area of health care. Teams will have 5-7 minutes to answer the question and then rotate to the next table. The rotation will provide iterative, collaborative input.

- **Access to Care Track | Studio D**
- **Interoperability and Quality Track | Studio E**
- **Opioid Use Disorder Track | Studio C**
- **Value-based Models Track | Studio B**

5:15 pm – 6:45 pm

Networking Reception

6:30 pm – 8:30 pm

PQA Leadership and Sponsor Appreciation Dinner *(by invitation only)*

## Thursday, November 21

6:00 am – 7:00 am

Fun Run/Walk

7:30 am – 8:30 am

Continental Breakfast

8:30 am – 9:20 am

PQA Board Discussion Panel | Salon 4

Moderator: **Laura Cranston**, Chief Executive Officer, PQA

- **Jamie Chan**, Senior Director, Clinical Quality, Blue Shield of California
- **Mike Duteau**, President, Noble Health Services
- **David Medvedeff**, Founder & Chief Executive Officer, Aspen RxHealth
- **Jerry Penso**, President & Chief Executive Officer, American Medical Group Association
- **Cindy Pigg**, Vice President Managed Care & Business Development, Cardinal Health

9:20 am – 9:30 am

Transition

9:30 am – 10:30 am

Workgroup Session 3: RESEARCH

**Format:** Pick a Winner

**Description:** Workgroup participants are divided into teams and sit at a table. Each table will have a specific issue about research in this area of health care. Teams will have 25 minutes to propose a solution for the issue, including any barriers that must be addressed. The solutions then will be presented to the full workgroup, and one winner will be selected by an audience vote.

- [Access to Care Track](#) | Studio A
- [Interoperability and Quality Track](#) | Salons 1-4
- [Opioid Use Disorder Track](#) | Studio C
- [Value-based Models Track](#) | Studio B

10:30 am – 10:45 am

BREAK

10:45 am – 11:45 am

**Workgroup Session 4: EDUCATION | Salons 1-4**

*(Note: All groups will meet in Salons 1-4; look for table signs designating where your group will be sitting)*

**Format:** Prioritizing Strategies to Educate Key Stakeholders

**Description:** Workgroup participants are divided into teams and sit at a table. Each table will identify which stakeholders are critical to advancing the issues discussed at the Summit and how best to engage and educate them.

11:45 am – 12:00 pm

**PQA Leadership Summit Closing | Salons 1-4**  
Laura Cranston, Chief Executive Officer, PQA

12:00 pm

Adjournment

*For more information about the 2019 PQA Leadership Summit, visit our website:*  
[pqaalliance.org/pqa-leadership-summit](http://pqaalliance.org/pqa-leadership-summit)