



Community Pharmacy Innovation in Quality (CPIQ) Awards

Announcing the CPIQ Awards

The Pharmacy Quality Alliance (PQA) and the Community Pharmacy Foundation (CPF) are pleased to announce the Community Pharmacy Innovation in Quality (CPIQ) Awards to celebrate innovations in community pharmacy practice that promote improvements in quality of care, medication optimization, and patient outcomes. The award presentation will be at the PQA Annual Meeting, May 15-17, 2019 in Baltimore, MD.

Award Categories

There are two award categories:

- **Individual:** Recognizes an individual whose pioneering contributions to community pharmacy practice demonstrate improved patient outcomes through quality of care and medication optimization.
- **Pharmacy:** Recognizes a community pharmacy, which in collaboration with external partners has developed innovative programs resulting in improved in quality of care, medication optimization, and patient outcomes.

Applicants may nominate themselves or others through the online submission system starting December 3rd, 2018. Submission Deadline: January 11th, 2019 at 11:59 pm EST.

Timeline

Action Steps	Dates
Nominations are accepted via the online submission system.	Dec 3, 2018 – Jan 11, 2019
PQA notifies the award winner for each category.	April 1, 2019
Awards are presented at the PQA Annual Meeting in Baltimore, MD.	May 15 -17, 2019

Eligibility and Nomination Process

PQA membership is not required for nomination or selection. Applicants may nominate themselves or others through an online submission system (December 3rd, 2018 through January 11th, 2019).

Nomination Category

- Individual.
- Pharmacy.

Contact Information

- Applicant name, credentials, title, organization, address, email, phone number.
- Nominator information, if applicable, and relationship to applicant.

Nomination Narrative (Maximum Word Count = 2,500)

- Keeping in mind the criteria and priority areas for this award, please respond to the following question relevant to the nomination category:
 - **Individual**¹: Please describe how this individual's pioneering contributions to community pharmacy practice demonstrate improved patient outcomes through quality of care and medication optimization.
 - **Pharmacy**²: Please describe how this community pharmacy, in collaboration with external partners, has developed innovative programs resulting in improved in quality of care, medication optimization, and patient outcomes.

Letters of Support

- Upload maximum of 2 letters of support not affiliated with the submitting organization.

Acknowledgement

- All awardees must agree to publishing a summary of their innovative quality improvement strategy to foster sharing of best practices and encourage further innovation.

¹ An eligible individual is:

Person that works for or with a community-based practice defined as community pharmacies, ambulatory care clinics, physician offices, free clinics, federally qualified health centers, employer-based clinics, assisted-living facilities, hospice, home care, and adult/pediatric hospitals with outpatient pharmacies/clinics. Adapted from the guidance document for the accreditation of PGY-1 Community Based programs. ASHP and APhA. <https://www.pharmacist.com/sites/default/files/files/ASO-PGY1-Community-based-Standard-Guidance-COC-Approved-April-2017-V1.pdf>

² An eligible pharmacy is:

An independent pharmacy, a supermarket pharmacy, a chain pharmacy, a mass merchandiser pharmacy, a charitable pharmacy, or a not-for-profit pharmacy having a state license to dispense medications to the general public at retail prices as a pharmacy. Adapted from US Legal. <https://definitions.uslegal.com/tr/retail-community-pharmacy/>

Review and Selection

Nominations will be evaluated by reviewers identified from PQA's membership and the Community Pharmacy Foundation for review by the CPIQ Award Committee. The committee consists of PQA and CPF members, and past awardees who will vote by the committee to determine the award winner in each category. Nominations will be reviewed based on the following criteria and priority areas:

Criteria

- **Innovation:** Degree of novelty, departing from the traditional community pharmacy practice models. (Required criterion).
- **Measurable Impact:** Impact of the innovative programs, practices, or interventions on quality of care, medication optimization, or patient outcomes is demonstrated with quality metrics. (Required criterion).
- **Replicability & Scalability:** Consideration may be given to the replicability or the scalability of the innovation.
- **Reach:** Consideration may be given to the number of patients, pharmacists, and pharmacies impacted.
- **Priority Area:** Additional consideration may be given when impacting the care in priority areas.

Priority Areas

- Quadruple Aim³ (improving the experience of care, improving the health of populations, reducing the per capita cost of health care, and employee satisfaction).
- Addresses quality and/or patient care gaps; focused on priority areas where evidence is highest that interventions or measurement can have a positive impact.
- Vulnerable populations (e.g., low income or uninsured population).

Awards and Award Presentation

- **Awardee Notification:** By April 1st, 2019, PQA will contact the award winner(s) and invite them to attend the award presentation ceremony at the PQA Annual Meeting in May 2019. Awardees will be asked to refrain from publicly communicating the award status until after the official announcement at the PQA Annual Meeting.
- **PQA Annual Meeting Attendance:** Awardees are expected to attend the PQA 2019 Annual Meeting. Registration is complimentary.
- **Awardee Travel Expenses:** Awardees will make their own travel arrangements to attend the PQA Annual meeting. Reimbursement will be issued to awardees for travel expenses after the

³ Bodenheimer T, Sinsky C. From Triple to Quadruple Aim: Care of the Patient Requires Care of the Provider. *Ann Fam Med* November/December 2014 vol. 12 no. 6 573-576. Accessed November 29th, 2018. Available at <http://www.annfammed.org/content/12/6/573.full.pdf+html>

meeting and receipt of a PQA provided Expense Report and original receipts. PQA will reimburse for travel expenses within the following parameters:

- One night of lodging at the PQA contracted guest room rate plus applicable taxes.
- Air/Rail Travel: Round-trip coach class air/rail booked as soon as possible. Fares greater than \$600 will need to be pre-approved by PQA prior to purchase.
- Ground Transportation: Reasonable commercial transportation, terminal parking, tolls and/or personal automobile mileage at the IRS standard mileage rate.
- **Award Presentation and Announcement:** The awards will be announced and presented at the PQA 2019 Annual Meeting in Baltimore, May 15-17, 2019. Awardee identifications will be embargoed and will not be officially announced until they are presented at the meeting.

For questions regarding the CPIQ Awards, please contact
PQA at Awards@PQAalliance.org.