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National Priorities Partnership<sup>©</sup>

Aligning Efforts to Transform  
America's Healthcare

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# Convening the Partnership

The National Priorities Partnership (NPP) was convened by the National Quality Forum. NQF's mission is to improve the quality of American healthcare by:



- building consensus on national priorities and goals for performance improvement and working in partnership to achieve them;
- endorsing national consensus standards for measuring and publicly reporting on performance; and
- promoting the attainment of national goals through education and outreach programs.

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# National Priorities Partnership

A 48-Partner multistakeholder effort, including:

## 42 Voting Partners

- Consumers
- Purchasers
- Quality alliances
- Health professionals/providers
- State-based associations
- Community collaboratives & regional alliances
- Accreditation/certification groups
- Health plans
- Industry

## Six Ex-Officio, Non-Voting Partners

AHRQ, CDC, CMS, HRSA, NIH, VHA

## Co-Chairs:

Bernie Rosof, Physician Consortium for Performance Improvement

Helen Darling, National Business Group on Health

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# Developing a National Quality Strategy

Health reform legislation, the Affordable Care Act (ACA), requires the Secretary of Health and Human Services to *“establish a national strategy to improve the delivery of healthcare services, patient health outcomes, and population health.”*

HR 3590 §3011, amending the Public Health Service Act (PHSA) by adding §399HH (a)(1)

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# NPP Input into the National Quality Strategy

HHS requested NQF to convene the NPP to provide input on:

- ❑ three goals per priority area;
- ❑ two measures per goal; and
- ❑ two strategic opportunities per goal

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# Aligning Our Efforts

- There are several major and specific opportunities for greater alignment that will help make significant gains in health, healthcare, and affordability.

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# Strategic Opportunities for Accelerating Improvement

- There must be a national strategy for data collection, measurement and reporting that supports performance measurement and improvement efforts of public- and private-sector stakeholders at the national and community level.

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## To Get There....

- Ensuring a common data platform in every community that includes the necessary person-level data to calculate core sets of measures along with community-level data on population health and social determinants of health.
- Identifying core sets of standardized performance measures applicable to each of the national priorities and goals.
- Implementing public reporting programs that allow communities, states, and the nation to gauge progress in meeting the NQS priorities and goals.

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# Strategic Opportunity for Accelerating Improvement

- There must be an infrastructure at the community level that assumes responsibility for improvement efforts, resources for communities to benchmark and compare performance, and mechanisms to identify, share and evaluate progress.

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# To Get There...

- Establishing public-private, multistakeholder partnerships to provide leadership and assume responsibility for achieving the NQS priorities and goals.
- Identifying intervention strategies, models, and best practices for each of the six NQS priority areas to allow community leaders to benchmark, share, and learn from one another.

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# Strategic Opportunity for Accelerating Improvement

- There must be ongoing payment and delivery system reform – emphasizing primary care – that rewards value over volume; promotes patient-centered outcomes, efficiency, and appropriate care; and seeks to improve quality while reducing or eliminating waste from the system.

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## To Get There...

- Rapidly designing and implementing new payment programs and care delivery models with emphasis on shared learning and public and private stakeholder collaboration.
- Addressing underlying cost drivers that impact payment and delivery models.
- Ensuring transparency to promote informed decisionmaking as an integral component of all payment and delivery models.
- Addressing underlying workforce and technology constraints that impede progress.

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What role can PQA play in advancing these strategic opportunities for improvement?

# HHS's National Quality Strategy and Priorities

Better Care



Healthy People/  
Healthy Communities

Affordable Care

## NATIONAL PRIORITY

# Health and Well-Being

### Goals:

- Promote health and well-being through community interventions
- Promote health and well-being through adoption of healthy lifestyle behaviors
- Promote health and well-being through delivery of clinical preventive services



### Measure Concepts:

- Adequate social support
- ED visits for injuries
- Healthy behavior index
- Binge drinking
- Obesity
- Mental health
- Dental caries and untreated dental decay
- Use of the oral health system
- Immunizations

## NATIONAL PRIORITY

# Prevention and Treatment of Cardiovascular Disease

### Goals:

- Promote cardiovascular health through community interventions
- Promote cardiovascular health through adoption of healthy lifestyle behaviors
- Promote cardiovascular health through delivery of clinical preventive services



### Measure Concepts:

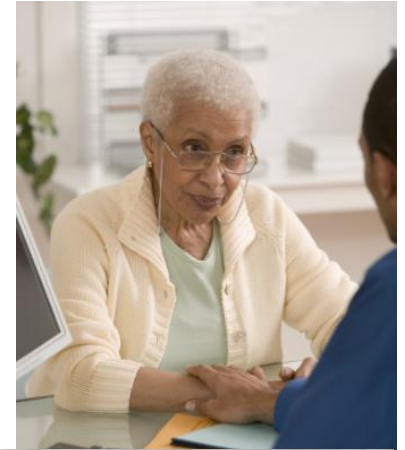
- Access to healthy foods
- Access to recreational facilities
- Tobacco use by adults and adolescents
- Consumption of calories from fats and sugars
- Control of high blood pressure
- Control of high cholesterol

## NATIONAL PRIORITY

# Person- and Family-Centered Care

### Goals:

- Improve patient, family, and caregiver experience of care related to quality, safety, and access
- Using a shared decisionmaking process, develop culturally sensitive and understandable care plans
- Enable patients and their families and caregivers to effectively navigate and coordinate their care



### Measure Concepts:

- Patient and family experience of quality, safety and access
- Patient and family involvement in decisions about their care
- Joint development of treatment goals and plans of care
- Confidence in managing chronic conditions
- Easy-to-understand instructions to manage conditions

# NATIONAL PRIORITY

## Patient Safety

### Goals:

- Reduce preventable hospital admissions and readmissions
- Reduce the occurrence of adverse healthcare associated conditions
- Reduce harm from inappropriate or unnecessary care



### Measure Concepts:

- Hospital admissions for ambulatory-sensitive conditions
- All-cause hospital readmission index
- All-cause healthcare-associated conditions\*
- Inappropriate medication use and polypharmacy
- Inappropriate maternity care
- Unnecessary imaging

\*CMS's Partnership for Patients identifies adverse drug events, catheter-associated urinary tract infections, central line blood stream infections, injuries from falls and immobility, obstetrical adverse events, pressure ulcers, surgical site infections, venous thromboembolism, and ventilator-associated pneumonia.

## NATIONAL PRIORITY

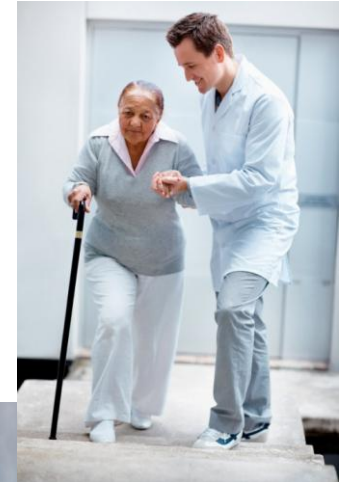
# Effective Communication and Care Coordination

### Goals:

- Improve the quality of care transitions and communications across settings
- Improve the quality of life for patients with chronic illness and disability
- Establish shared accountability and integration between communities and healthcare systems

### Measure Concepts:

- Experience of care transitions
- Complete transition records
- Chronic disease control
- Community health outcomes
- Shared accountability for health
- Care consistent with end-of-life wishes
- Experience of bereaved family members
- Care for vulnerable populations



# NATIONAL PRIORITY

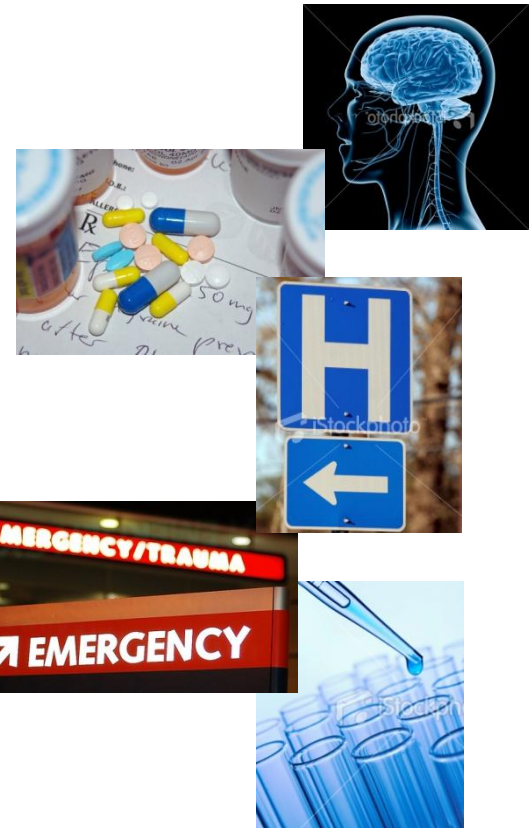
## Affordable Care

### Goals:

- Ensure affordable and accessible high-quality healthcare for people, families, employers, and governments
- Reduce national per capita healthcare costs
- Support and enable communities to ensure accessible high-quality care while reducing unnecessary costs

### Measure Concepts:

- Consumer affordability index
- Consistent insurance coverage
- Inability to obtain needed care
- Unwarranted variation/overuse\*
- Average annual percentage growth in healthcare expenditures
- National and state per capita healthcare costs



\*NPP proposes a menu of options, including unwarranted diagnostic, medical, or surgical procedures; inappropriate/unwanted nonpalliative services at end of life; inappropriate maternity care; and; preventable ED visits and hospitalizations.

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Where can PQA make the greatest difference in accelerating progress toward these goals?

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# Collective Action

We all can...

- Focus on the same set of priorities and goals laid out in the NQS – with public and private sectors rowing in the same direction – for shared and important gains in improving health.
- Recognize that the key to health and well-being begins long before an individual enters the healthcare system and collaborate within communities to accelerate progress on healthy behaviors and social determinants as contributors to health.

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# Collective Action

We all can...

- Use the same data platforms, measures and public reporting of performance.
  - Send unified signals to the market about incentives and rewards.
  - Find places where both public and private sectors can make gains individually and in partnership removing burdensome fragmentation and complexity.
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# For more information

Please contact:

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NPP report to HHS:

<http://www.qualityforum.org/Home.aspx>

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# NATIONAL PRIORITIES PARTNERSHIP

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## PARTNER ORGANIZATIONS



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# CONSUMERS

- AARP
- AFL-CIO
- Consumers Union
- National Partnership for Women & Families

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# PURCHASERS AND HEALTH PLANS

- America's Health Insurance Plans
- The Leapfrog Group
- National Business Group on Health
- Pacific Business Group on Health
- U.S. Chamber of Commerce

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# QUALITY AND MEASUREMENT

- AQA
- Alliance for Home Health Quality and Innovation
- Alliance for Pediatric Quality
- Hospice and Palliative Care Coalition
- Hospital Quality Alliance
- Institute for Healthcare Improvement
- National Initiative for Children's Healthcare Quality
- National Quality Forum
- Nursing Alliance for Quality Care
- Pharmacy Quality Alliance

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# HEALTH PROFESSIONALS AND PROVIDERS

- American Health Care Association
- American Medical Association
- American Medical Informatics Association
- American Nurses Association
- Health Information and Management Systems Society
- National Association of Community Health Centers
- National Hispanic Medical Association
- Patient Centered Primary Care Collaborative
- Physician Consortium for Performance Improvement
- Planetree

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# ACCREDITATION AND CERTIFICATION

- American Board of Medical Specialties
- Certification Commission for Health Information Technology
- The Joint Commission
- National Committee for Quality Assurance

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# COMMUNITY COLLABORATIVES, STATE-BASED ASSOCIATIONS AND REGIONAL ALLIANCES

- Aligning Forces for Quality
- Association of State and Territorial Health Officials
- National Association of State Medicaid Directors
- National Governors Association
- Network for Regional Healthcare Improvement
- Partnership for Prevention

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# INDUSTRY

- Johnson & Johnson Health Care Systems

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# EX-OFFICIO, NON-VOTING PARTNERS\*

- Agency for Healthcare Research and Quality
- Centers for Disease Control and Prevention
- Centers for Medicare & Medicaid Services
- Health Resources and Services Administration
- National Institutes of Health
- Veterans Health Administration