
National Priorities Partnership[©]

Setting a National Agenda for Healthcare Quality

Pharmacy Quality Alliance

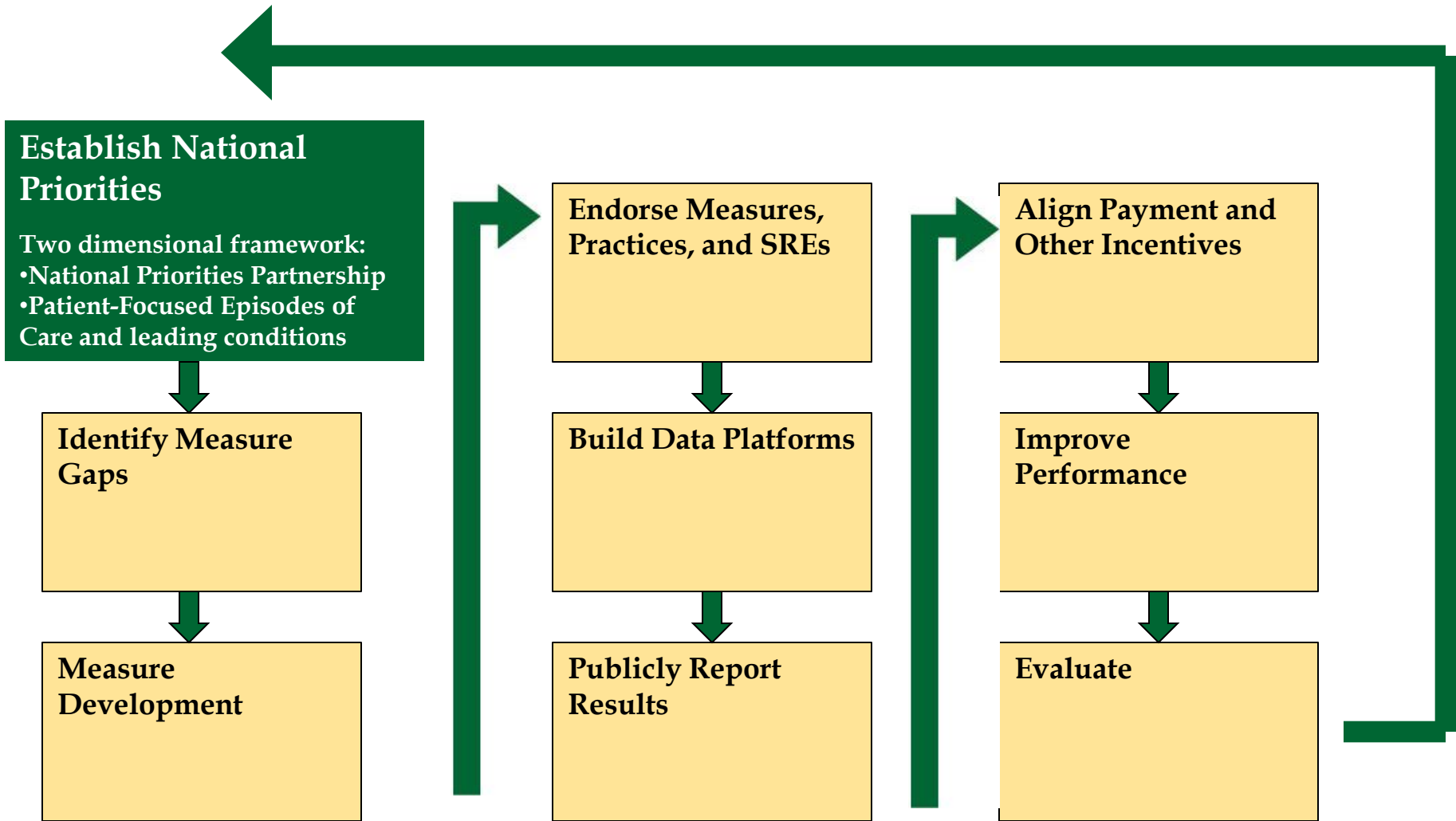
Karen Adams, PhD

Vice President, National Priorities

2 June 2010



Quality Enterprise Functions: NQF Contributions



Convening the Partnership

The National Priorities Partnership (NPP) was convened by the National Quality Forum. NQF's mission is to improve the quality of American healthcare by:



- setting national priorities and goals for performance improvement,
- endorsing national consensus standards for measuring and publicly reporting on performance, and
- promoting the attainment of national goals through education and outreach programs.

National Priorities Partnership

32 multi-stakeholder organizations

- Consumers
- Purchasers
- Quality alliances
- Health professionals/providers
- Public sector: CMS, NGA, CDC, AHRQ, NIH
- Accreditation/certification groups
- Health plans
- Supplier & Industry
- Community/Regional Collaboratives

Co-Chairs:



Donald Berwick

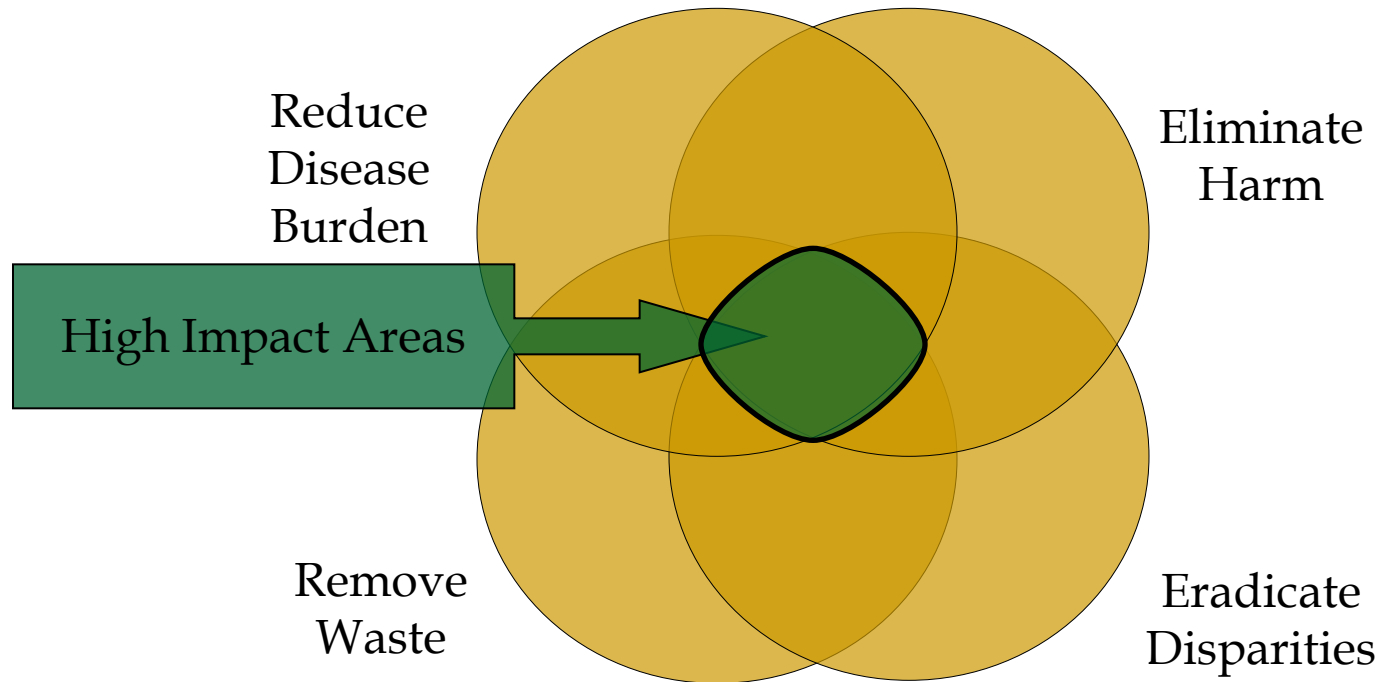
Institute for Healthcare Improvement



Margaret O'Kane

National Committee for Quality Assurance

Selecting the Priorities: Criteria



NATIONAL PRIORITIES



- Engage patients and families in managing health and making decisions about care

- Improve the health of the U.S. population



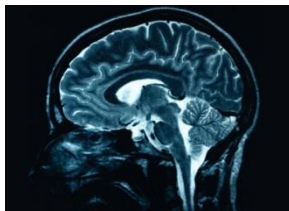
- Improve the safety of America's health care system

NATIONAL PRIORITIES



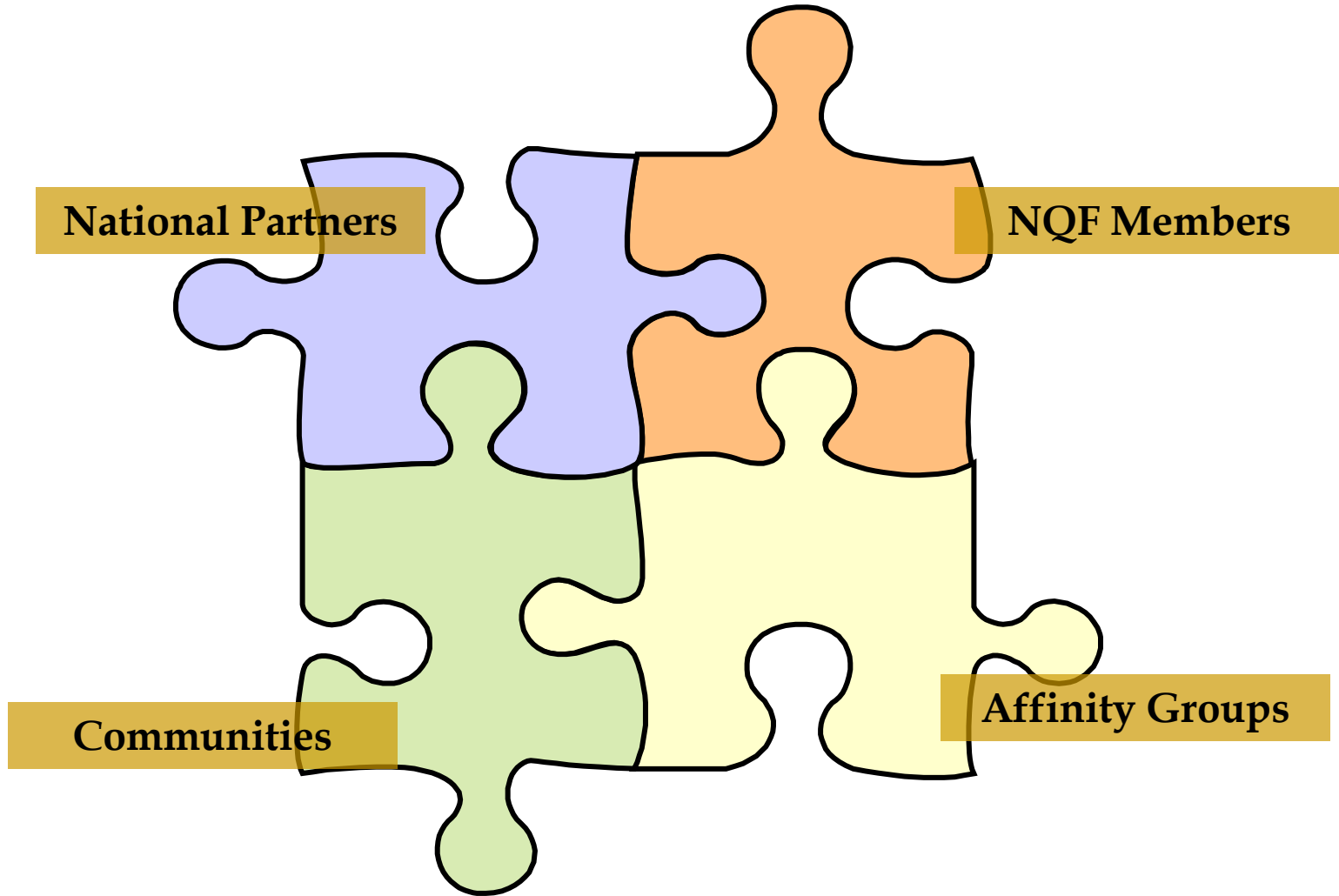
- Ensure patients receive well-coordinated care during transitions across all providers and settings

- Guarantee appropriate and compassionate care for patients with life-limiting illnesses

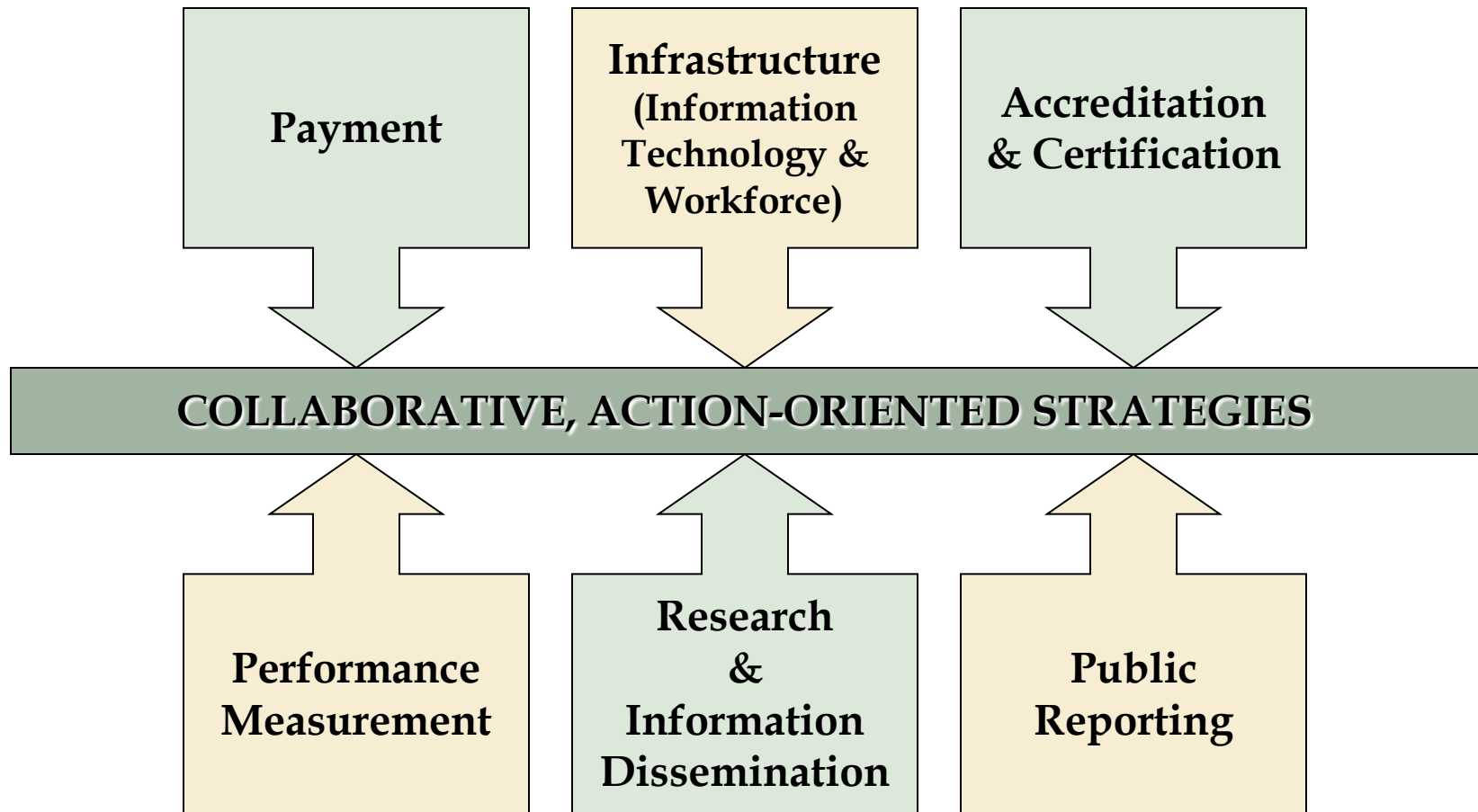


- Eliminate waste while ensuring the delivery of appropriate care

Bringing everyone together ...



Driving to achieve results...



Population Health

Recent efforts include:

- Promoting use of clinical preventive service and healthy lifestyle behavior composites, and community indices of health.
- Convening key stakeholder groups to conduct conceptual work for adapting current NQF measures to the population level.
- Establishing guiding principles for development and endorsement of preventive services and healthy lifestyle composite measures, and a community index of health, including the identification and prioritization of elements to include in composites and measure gaps.

Opportunities for Alignment – Population Health

		Drivers			
		<i>Consumer Engagement</i>	<i>System Capacity</i>	<i>Payment</i>	<i>Performance Measurement</i>
Actions	<p>Develop and test a targeted social marketing and media effort that pertains to effective evidence-based healthy behaviors to target the inconsistent messaging that consumers currently receive.</p> <p>Ensure that providers have tools and resources to assist consumers in adopting key healthy behaviors.</p>	<p>Develop interventions to encourage healthy food choices (e.g., increasing prices on unhealthy food options).</p> <p>Promote community development strategies that encourage physical activity (e.g., through land-use planning).</p> <p>Provide clinicians with necessary linkages to community resources to bridge the healthcare and public health systems.</p> <p>Develop tools and incentives that enable and encourage individuals to easily track and stay up-to-date on necessary clinical preventive services (e.g., prompts within electronic/personal health records).</p> <p>Modify benefit design and programs to default to the healthiest option available for individuals (an "opting out" strategy similar to standing orders).</p>	<p>Redesign payment models that direct incentives for the promotion of healthy lifestyle behaviors at the level of the:</p> <ul style="list-style-type: none"> ✧ Individual (e.g., through beneficiary incentives); ✧ Provider (e.g., through value-based payments); ✧ Health plan (e.g., through the sharing of performance data); ✧ Employer (e.g., through contract negotiations to include healthy lifestyle metrics); ✧ Community and public health agencies (e.g., through improving performance on health determinants). <p>Redesign payment models to provide first dollar coverage and direct incentives to clinicians for the delivery of high-priority clinical preventive services as identified by the National Commission on Prevention Priorities (e.g., reimbursement for tobacco cessation counseling).</p>	<p>Develop a "Clinical Preventive Services Index" (CPSI) and "Healthy Lifestyle Behaviors Index" (HLBI), as composite measures that would be stratified by life stage and could be rolled up from an individual to a population level.</p> <p>Champion recently released community health rankings as a call to action for all stakeholder groups responsible for addressing community health needs.</p> <p>Further identify opportunities for refining a community ranking or index (e.g., for trending, increased granularity), and expanding the evidence base of actionable interventions that drive improvement.</p>	
	Implementers	<ul style="list-style-type: none"> ✧ Consumer groups ✧ Healthcare professionals and providers ✧ Health plans ✧ Public and private purchasers 	<ul style="list-style-type: none"> ✧ Communities and public health agencies ✧ Consumer groups ✧ Healthcare professionals and providers ✧ Health plans ✧ Public and private purchasers ✧ Policymakers ✧ Schools 	<ul style="list-style-type: none"> ✧ Communities and public health agencies ✧ Consumer groups ✧ Health plans ✧ Public and private purchasers 	<ul style="list-style-type: none"> ✧ Accreditors ✧ Measure developers ✧ NQF ✧ Public and private funders ✧ Quality alliances

Opportunities for Alignment – Population Health

- Redesign payment models that direct incentives for the delivery of high-priority clinical preventive services and the promotion of healthy lifestyle behaviors.
- Develop a "Clinical Preventive Services Index" (CPSI) and "Healthy Lifestyle Behaviors Index" (HLBI), as composite measures that would be stratified by life stage and could be rolled up from an individual to a population level.
- Champion community health rankings as a call to action for all stakeholder groups responsible for addressing community health needs.
- Provide clinicians with necessary linkages to community resources to bridge the healthcare and public health systems.

Patient and Family Engagement

Recent efforts include:

- Promoting widespread adoption of patient experience of care surveys, emphasizing uptake of the ambulatory CAHPS.
- Convening key stakeholder groups to develop a strategic plan to increase adoption of the ambulatory CAHPS, such as expanding pilot sites of successful models and exploring demo opportunities.
- Identifying successful business models that can be replicated to promote uptake.

Opportunities for Alignment – Patient and Family Engagement

- Change perceptions of the use and value of patient and family experience (more than satisfaction).
- Ensure availability of improvement tools and strategies for practitioners.
- Include meaningful and actionable information that addresses variation, disparities and the needs of specific populations (e.g., multiple chronic conditions).

Opportunities for Alignment – Patient and Family Engagement

- Align with training and certification and engrain in professional culture.
- Engage consumers in advocacy, tool development and use.
- Align and integrate patient and family experience with HIT.

Overuse

Current efforts include:

- Promoting the identification and spread of innovative and successful interventions that lead to the reduction of unwarranted healthcare services.
- Advising, supporting, and collaborating with organizations developing innovative and successful programs that promote appropriate use of healthcare services by targeting unnecessary and unwarranted care (e.g., IHI's prototyping project to promote appropriate use of medical and diagnostic procedures).
- Identifying driver-oriented approaches to inform further NPP work plans.

Opportunities for Alignment - Overuse

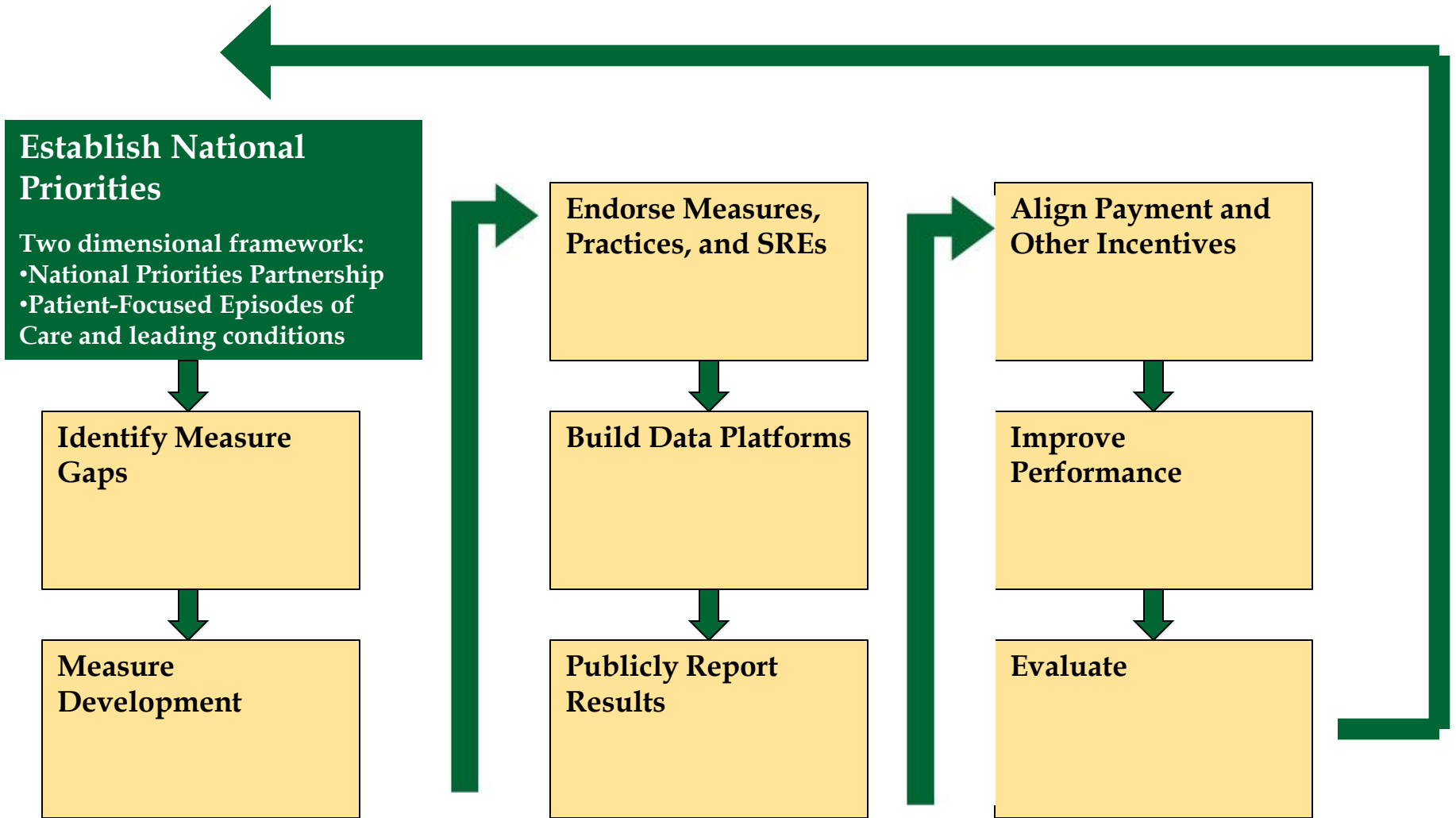
PQA Overuse Workgroup Goals:

1. Develop a framework for examining overuse and/or misuse of medications and define the appropriate terms in this framework (i.e., how do we define “misuse” and “overuse”).
2. Conduct an environmental scan to identify existing measures of medication overuse/misuse and determine which existing measures of medication overuse/misuse would be appropriate for performance measurement of pharmacists or drug plans.
3. Assess the need for new measures of medication overuse/misuse.

2010 NPP Workgroup Plans

NPP Priority Area and Convening Activity Objective(s)	Chair(s)	Timeline
Population Health: <i>Promote use of clinical preventive service and healthy lifestyle behavior composites, and community indices of health.</i>	G. Isham P. Briss	2/17 & 2/18/2010
Patient & Family Engagement: <i>Promote widespread adoption of patient experience of care surveys, emphasizing uptake of the ambulatory CAHPS.</i>	D. Ness L. Partridge	5/21/10
Safety: <i>Focusing on perioperative care, promote uptake of practices and measures to minimize healthcare-associated infections, surgical site infections and serious reportable events with an emphasis on improving the utilization of cross-disciplinary team approaches.</i>	F. Opelka S. Findlay	7/27 & 7/28/2010
Care Coordination: <i>Focusing on the period immediately following hospital discharge, promote the timeliness of post-acute patient follow-up.</i>	R. Gallagher N. Foster	9/1 & 9/2/2010
Palliative & EOL Care: <i>Promote uptake of measures and practices to improve assessment and management of pain and suffering across healthcare settings, particularly for patients with life-limiting illnesses.</i>	C. Cassel H. Darling	11/2 & 11/3/2010
Overuse: <i>Promote the identification and spread of innovative and successful interventions that lead to the reduction of unwarranted healthcare services.</i>	B. Rosof	Q1-Q3 2010

Quality Enterprise Functions: NQF Contributions

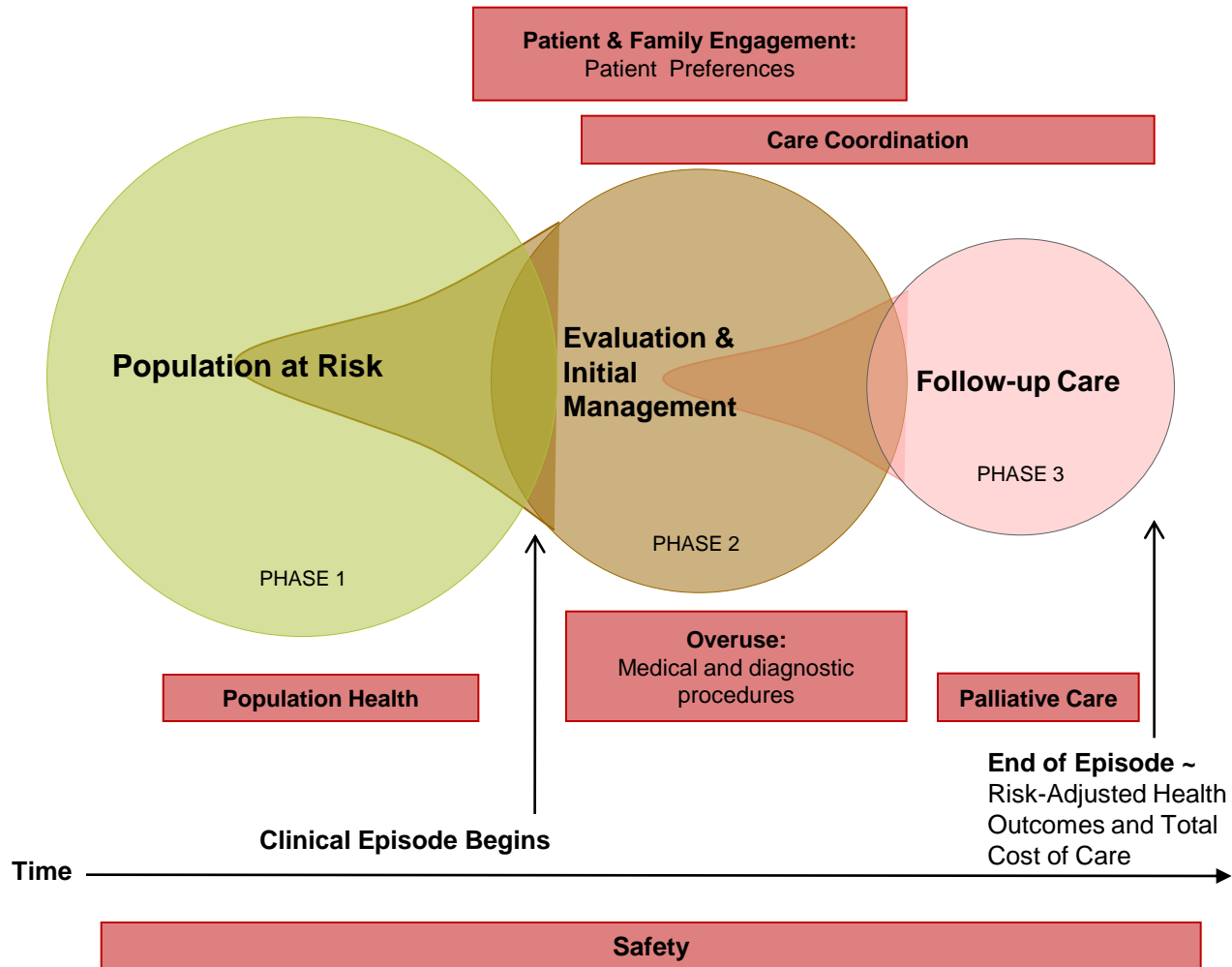


Health Reform and Setting a National Strategy

Health reform legislation, the Patient Protection and Affordable Care Act (PPACA), requires the Secretary of Health and Human Services to *“establish a national strategy to improve the delivery of health care services, patient health outcomes, and population health.”*

HR 3590 §3011, amending the Public Health Service Act (PHSA) by adding §399HH (a)(1)

NPP and the Patient-focused Episode of Care



National Priorities Partnership Evaluation

Purpose

- ❑ To identify outcomes of the NPP setting of national priorities and goals
- ❑ To investigate the strengths and challenges of the NPP priority setting process
- ❑ To highlight uptake of the NPP priorities goals by healthcare organizations

National Priorities Partnership Evaluation

■ Process

- ❑ Evaluation performed by an independent third-party subcontractor
- ❑ Phased evaluation that will likely include case studies, as well as stakeholder feedback
- ❑ NPP Evaluation Advisory Panel for stakeholder engagement and review of logic model and overarching research questions

For more information ...

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Or visit:

www.nationalprioritiespartnership.org