



PQA



Pharmacists Role in the Patient Centered Medical Home Cluster Group





Strategic Imperative:

Medical Home & Other Collaborative Practice Models



Considering that Pharmacy Services may be included in future collaborative practice models (medical home, accountable care organization), PQA must gain an understanding of the framework for integration of pharmacy services in these models and the necessary quality measurement and improvement requirements



Medication Management In the PCMH



- Comprehensive medication management has been shown to facilitate the efficiency and effectiveness of the PCMH team in improving patient clinical outcomes, reducing morbidity and mortality, while lowering total healthcare costs.
- Medication Management is even more essential when multiple providers/prescribers are involved with complex patients.



PQA Mission Statement Addresses Medication Use Across All Healthcare Settings



Improve the quality of medication use across health care settings through a collaborative process in which key stakeholders agree on a strategy for measuring and reporting performance information related to medications.



Medical Home Workgroup



- Maria Cannito
- Pauline Chen
- Heather Christenson
- Alicia DeStefano
- Ajit Dhavle
- Dave Domann
- Alice Lee-Martin
- Nancy Lyons
- James Nash
- Joe Heidrick
- Mary Ann Kliethermes
- Kay Morgan
- Richard McLeod
- Brent Solseng
- Marilyn Stebbins
- Terry McInnis
- Ed Webb
- Jennifer Van Meter
- Cynthia Yamaga



Workgroup Actions



- Review Best Practices in Pharmacist conducted Medication Therapy Management
- Review Medication Management Frameworks
 - PCPCC Medication Management Processes – Section 2 - The Service Delivered in Medication Management
 - Review NQF Therapeutic Management Quality Framework for Quality Measurement
- Determine Final Direction of the Cluster Group in regards to a Quality Measurement Approach in the Medical Home



Proposed PQA Workgroup Goal



Define the quality measurement framework to support measurement and reporting of the services delivered in medication management as defined through discussions with the Patient Centered Primary Care Collaborative (PCPCC)



PCPCC Task Force Creates White Paper on Medication Management in the Medical Home



PCPCC Medication Management Task Force Leadership Team

Terry A. McInnis, M.D., Medical Director, Health Policy and Advocacy, GlaxoSmithKline

Co-Chair, PCPCC Center for Public Payer Implementation

Linda M. Strand, Ph.D., R.Ph., Vice President, Professional Services, Medication Management Systems

Minneapolis, MN

C. Edwin Webb, Pharm.D., M.P.H., Associate Executive Director, American College of Clinical Pharmacy

Washington, DC

Foong-Khwan Siew, Ph.D., M.B.A., Collaborative Health Solutions, LLC

Philadelphia, PA



PCPCC White Paper



The Opportunity for Comprehensive Medication Management **Within the Patient-Centered Medical Home Structure**

The redefined role of primary care embodied in the Patient Centered Medical Home (PCMH) presents a unique opportunity to maximize both the quality and coordination of patient care. Complex chronic diseases and their associated co-morbidities can be addressed in a more collaborative and clinically effective way for patients.

A significant factor in the management of all chronic diseases is the use of medications. Consequently, producing more positive clinical outcomes within the PCMH will often require the provision of comprehensive and effective medication management **by an interprofessional medical home team.**

This paper presents the rationale for developing a PCPCC guideline document addressing medication management in the medical home, by outlining opportunities to positively impact the care of patients.



Comprehensive Medication Management in the PCMH



Elements of Comprehensive Medication Management

ASSESSMENT

Reveal the **patient's medication experience**
Identify drug therapy problems in appropriateness of, effectiveness of, safety of, and compliance with medications

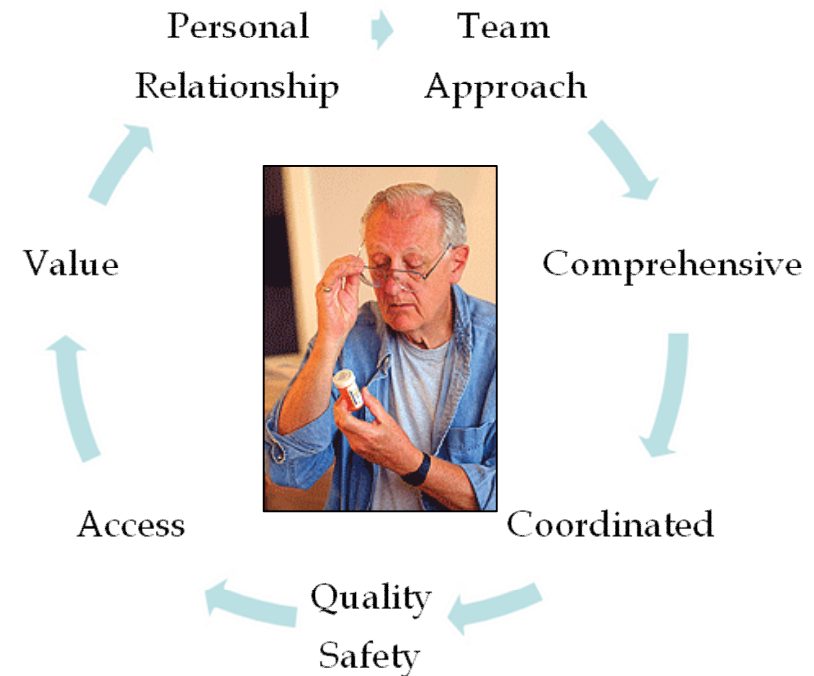
CARE PLAN

Establish personalized goals of therapy
Resolve drug therapy problems
Personalize Interventions

FOLLOW-UP

Effectiveness and Safety
Determine **Actual Patient Outcomes**

Core Principles of the Patient Centered Medical Home





Next Steps.....



- Reconvene the Workgroup to Create the Measurement Framework for the Comprehensive Medication Management Model
- Inventory Medication Management Quality Measures that Currently Exist
- Recommend Medication Management Quality Measures that will support the Framework